



# Training Workshop on Developing Supervisory Skills & Leadership Charisma

## COURSE CONTENT

### Module 1: Developing Leadership Charisma





- Introduction to Supervision and Management
- Challenges for Nowadays Managers
- Attributes of successful managers
- Roles and Responsibilities of Managers
- Quick Review on Management Concept
- Personnel issues commonly encountered by managers

### Module 2: Efficient Supervision and Management

- Establish your leadership image and style
- Sources of power for managers
- 3+1 expectation management style
- Effective authorization process and methods
- Set effective work goals
- Clearly specify individual talent requirements
- “Push” and “Pull” employee coaching techniques to provide positive performance feedback
- Dealing with problem employees
- Techniques for motivating employees
- The art of "winning" in people's hearts
- Enhance personal governance charm



## COURSE DETAILS

-  **DATE** • Refer to the official website
-  **TIME** • 9:30 am to 5 pm
-  **VENUE** • 19/F., K. Wah Centre, 191 Java Road, North Point, Hong Kong
-  **FEE** • **HK\$1,480 (Early-bird discount)**  
*(Settle fee 3 weeks before the course start)*  
• **HK\$1,580 (Original price)**

APPLY NOW 

**Speaker: Wilson Chu**

MEng, BAsc, MIHRM, SMHKSQ


- Wilson has been engaged in designing and conducting in-house training programs for companies of different sizes and has successfully trained up over thousands of executives with management skills required for serving managerial and supervisory roles.
- His training topics include Leadership Development, Communication & Influencing Skills, Business Presentation, Change Management, Account Management & Selling Skills, Project Management, Emotional Intelligence, etc.
- Areas of expertise:
  - Performance Management
  - KPI & OKR Setting
  - Job Analysis & Evaluation
  - Compensation & Benefit Design
  - Talent Management
  - Business Performance Improvement
  - Total Quality Management, etc.,

### Relevant Courses:

M021	<u>Performance Management through KPI Setting</u>
M023	<u>Workshop on Strategic Compensation System Design</u>
M024	<u>Workshop on Business Process Improvement</u>
M025	<u>Workshop on Effective Project Management</u>
M028	<u>Workshop on Effective Communication &amp; Influencing Skills</u>

Visit our website

 [www.hkqaa.org](http://www.hkqaa.org)

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CONTACT US

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